

September 2018

To: Middle School Parents
RE: Chromebook Insurance

This is for clarification in regard to the insurance coverage of the Chromebook that you have the option to purchase.

The insurance that you pay, \$40.00, covers accidental physical damage to the Chromebook. For example, damage due to the Chromebook being dropped: a cracked screen, broken keys or a cracked case, are covered by insurance. Also covered are malfunctions of the software or hardware, i.e., touchpad, keyboard, operating system, etc. Deliberate damage or vandalism is not covered. The cost of a lost or stolen Chromebook and the charging cable or hinge protectors are not covered by this insurance.

Please remember, if the Chromebook is lost or stolen it needs to be reported immediately so it can be tracked and the student's account can be protected. Please send an email immediately to Denise Mayo dmayo@saintjamesschool.net regardless of the day of the week or the time of day (weekends and evenings are fine) if this happens.

Should your student lose the charging cable that goes to the Chromebook, it will be replaced for them at a cost of \$40.00. If the hinge protectors are lost or broken, they will be replaced at a cost of \$14.00 per set. This will not go towards a claim on the insurance; it is just an outright purchase.

Please **do not attempt to use any other charging cable** as this could **harm the Chromebook or cause the battery to overheat and no longer function** due to Hz differences. The cable we have given you is the **only** one to be used to charge the student's Chromebook. A replacement cable can only come from the school; please do not purchase one on your own. In addition, the charging cable for the Chromebook should never be used to charge any other electronic device for the same reason. It could damage the device or cause the battery to malfunction and overheat.

Should you have any questions, please contact Denise Mayo at dmayo@saintjamesschool.net.