

TO: Middle School Parents

RE: Chromebook Insurance

We want to add some clarification in regards to the insurance coverage of the Chromebook that you purchased.

The insurance that you paid \$40.00 for covers accidental physical damage to the Chromebook. For example, a cracked screen, broken keys, cracked case, due to the Chromebook being dropped, are covered. Also covered are malfunctions of the software or hardware, i.e., touchpad, keyboard, operating system, etc.

However, it does not cover the cost of a lost or stolen Chromebook or its charging cable. Please remember, if the Chromebook is lost or stolen, it needs to be reported immediately so it can be tracked and the student's account can be protected. Immediately send an email to [dmayo@saintjameesschool.net](mailto:dmayo@saintjameesschool.net) regardless of the time of day or day of the week.

Should your student lose the charging cable that goes to the Chromebook, it will be replaced for them at a cost of \$30.00. This will not go towards a claim on the insurance; it is just an outright purchase. Please do not attempt to use any other charging cable as this could harm the Chromebook or cause the battery to overheat, due to wattage difference. The cable we have given you is the only one to be used to charge the student's Chromebook. A replacement cable can only come from the school; please do not purchase one on your own.

In addition, the charging cable for the Chromebook should never be used to charge any other electronic device for the same reason. It could damage the device or cause the battery to malfunction and overheat.

Should you have any questions, please contact Denise Mayo at [dmayo@saintjameesschool.net](mailto:dmayo@saintjameesschool.net).

Some students have found it beneficial to have a case on their Chromebook and/or carry their Chromebook in an over-the-shoulder neoprene bag. These are not required for this year, but it may help with saving damage from a drop and for easing the load from class to class.